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ACCELERATED Inc.

September 29, 2026

Accelerated TMS notification

Dear Valued Customers,
After careful consideration and evaluation, we have made the decision to transition our TMS operations back to Datatrac.

Effective October 1, 2026, all new orders will be booked and processed through Datatrac, and your control number will once again serve as the primary tracking number.

If you experience any difficulty accessing Datatrac, please email support@datatrac.com for assistance. You may also contact our 24-hour support team at 800-827-8722, and someone will be available to assist you. For any Fleet Enable orders booked prior to October 1, you will continue to have access to the Fleet Enable system for tracking and visibility through completion. This will ensure there is no interruption in your ability to monitor shipments already moving through that system.

First and foremost, we sincerely apologize for any delays, visibility issues, or challenges you may have experienced during our recent TMS transition. Our decision to implement a new system was made with the best intention to improve shipment visibility, enhance our technology, and ultimately provide better experience for our customers. Unfortunately, the system did not align with the operational demands of our network or provide the level of visibility our customers and teams require.

Our transition back to Datatrac is already underway, and we expect operations and visibility to continue stabilizing throughout the week. Our management team will remain highly engaged during this process to address any issues quickly and minimize disruption to your operation.

We greatly appreciate your patience, understanding, and continued partnership throughout this transition. We will learn from this experience and continue looking for ways to improve our technology and service without compromising the reliability, communication, and Sense of Urgency you have come to expect from ACC.

Thank you for your continued trust and support. We value your business and look forward to moving forward together.
Sincerely,

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